



Transition of Care

Family Friday Webinar Series 2023

Welcome Back!

In case you missed last week or want to watch again, you can view the recordings on our website:

tinyurl.com/emoryfamilyfriday



Sherry Ebrahimi
Director, Conference Services and Housing Administration



Shari Obrentz
Associate Dean, Emory College of Arts & Sciences

A screenshot of the Emory College of Arts and Sciences New Student Programs website. The header includes the Emory logo and navigation links: Home, Families, Family Friday Webinars. A large blue arrow points from the text on the left to the website screenshot. The website features a photo of a large group of students sitting on steps outdoors. Below the photo is the text "FAMILY FRIDAY WEBINARS" and a dark blue box stating "2023 SUMMER FAMILY FRIDAY SERIES WILL BEGIN ON JUNE 2". To the right of the photo is a sidebar with a "FAMILIES" menu containing links: WELCOME FAMILIES, UPDATES AND MESSAGES, FAMILY FRIDAY WEBINARS (highlighted), and SUMMER SEND OFFS. At the bottom of the screenshot, there is a paragraph of text about the webinars and a link to the Zoom sessions.

Meet Today's Presenters



Adrienne Bryant-Smith, LCSW
Director, Student Case
Management and
Intervention Services



Cynthia Whitehead-LaBoo, Ph.D.
Associate Director of Clinical Services
Counseling and Psychological Services



Sharon Rabinovitz, MD
Executive Director, Student
Health Services



Bobby Elliott, MD
Direct for Psychiatry Services,
Student Health Services



Agenda

- Transition of Care
- Counseling Services
- Medical Services
- Psychiatric Services
- Case Management Services



Transition of Care

Transition of Care

See your provider one last time

Update prescriptions

- Send your student with enough medication until they come home
- Have prescriptions sent to a local pharmacy in Atlanta

Educate your student

- Your student will be assuming responsibility for their healthcare. Talk with them about how to use insurance, schedule appointments, and about the importance of self-care generally. Invite them to let you know if they begin to struggle so you can offer support.

Insurance coverage

- Check your insurance company's out-of-network and out-of-state coverage for medical and mental health care. Compare it to Emory's student insurance plan.

Find a local provider

- If your student has needed ongoing mental health support at home, identify a community provider here who can offer **long-term** support. emory.thrivingcampus.com/

Tuition Insurance

- Consider tuition insurance if there is any history of mental or medical illness with your student or in your family. Primary age of onset for most mental illness is ~18-25.

Student Health Services

Student Health Services

- Access to quality healthcare (physical and mental)
- Empower and educate our students to be their own health advocate
- Support students in prioritizing their overall well-being
- Support a team-based approach of integrated care (SHS, CAPS, SIS, etc.)

HOURS: Monday – Friday, 8:30 AM – 5:00 PM

PHONE: (404) 727-7551

24-Hour Access: TimelyCare and Nurse Call Center





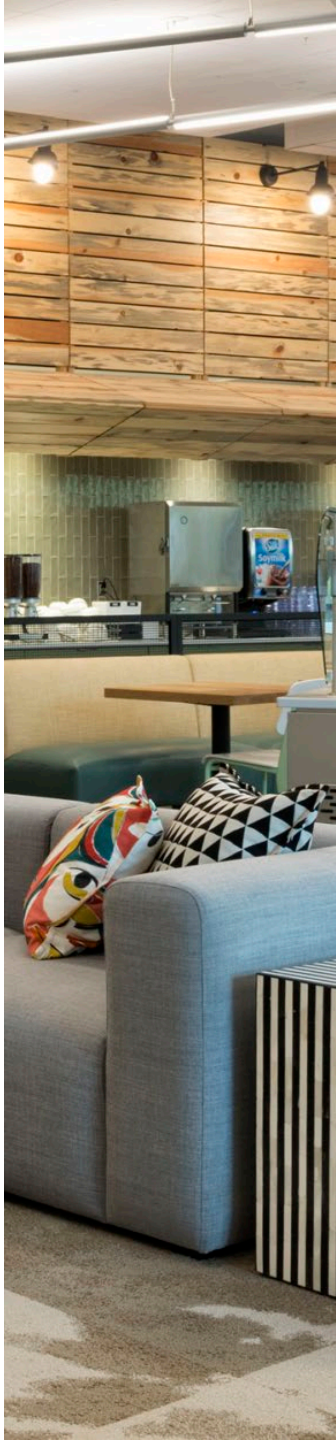
Important

- Most provider visits are free regardless of student's insurance
 - Visits are covered by tuition
- Comprehensive, full-breadth primary care, sexual and reproductive health, sports medicine, nutrition, immunization, allergy, and travel medicine visits
- Labs, vaccines, medications, procedures, X-rays, immunizations, travel visits, and some annual visits are fee-for-service

Important Deadlines

STUDENTHEALTH.EMORY.EDU/NEW-STUDENTS

- Immunization requirements are due on **JULY 1** and must be uploaded into the Student Patient Portal
- The insurance waiver deadline is **AUGUST 1** and can be found on OPUS



Power of Attorney

<https://law.emory.edu/academics/clinics/student-led-clinics/legal-services-for-emory-medical-residents.html>

- Clear guidance as to the healthcare decision maker is always helpful
- Not a required document at this time
- Can upload the POA to the Student Health Portal which only assists internally and is not automatically sent to the hospital
- FERPA document is required to be filled out in the student health portal if a student want to permit providers to communicate with parents



Psychiatry

SHS Psychiatry

- Psychiatric evaluation and follow up treatment with medication
 - Located at 1525 Clifton within SHS (1st floor)
 - Appointments: 404-727-6145
 - Telehealth for those in GA
- Accessibility
 - No referral needed
 - No provider charges during enrolled semesters
 - No limits on number of sessions
- Private and confidential
- Urgent mental health services through CAPS/SIS

**DON'T FORGET
ABOUT TIMELYCARE TOO!**



Transition of Care

See home provider one last time

Update prescription(s)

ADHD-copy of psychoeducational report, medication plan

- ☐ Coordination of care is key!

- ☐ Ensure enough medication

- ☐ Letter from provider for transition guidance

- ☐ Review with provider transition plan

- ☐ Diagnosis, Medications, and Emergency plans

- ☐ Release of records

- ☐ See SHS website (studenthealth.emory.edu) “new students” for referral resources

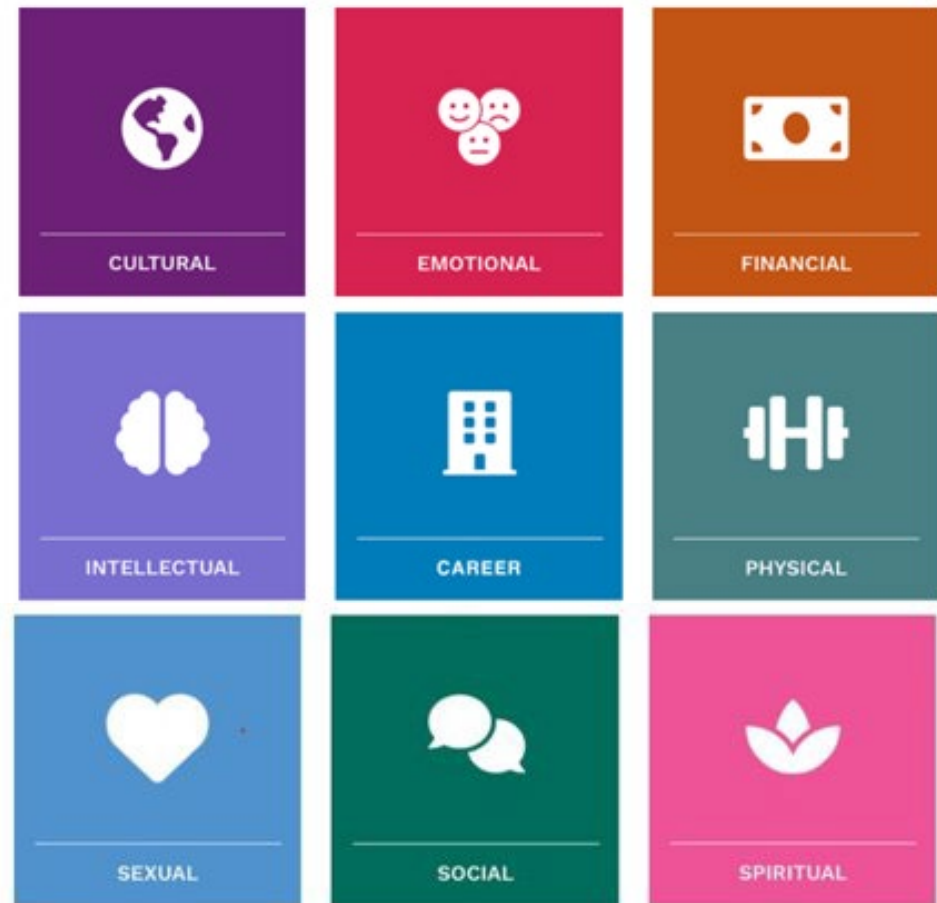
- ☐ Register with the Department of Accessibility Services (DAS)

Make appointments in Atlanta or with Emory resources before or shortly after arrival!

Counseling & Psychological Services (CAPS)



Flourishing Involves the Whole Person



Counseling & Psychological Services (CAPS)

HOURS:

Monday – Friday, 8:30 AM – 5:00 PM

PHONE:

(404) 727-7450

24-Hour Access:

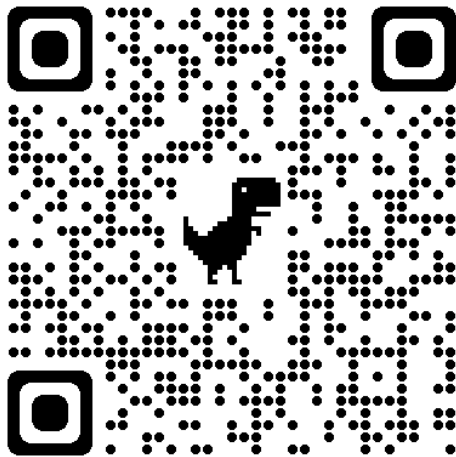
TalkNow



CLINICAL STAFF: Psychologists, Clinical Social Workers, Doctoral Interns, & Postgraduate Fellows in Psychology and Social Work

TimelyCare

- **Talk Now-Unlimited 24/7** (Unlimited, global access)
- **Scheduled Counseling** (12 Counseling Sessions per year)
- **Medical Care** (Care within 1 hour)
- **Psychiatry Visits**

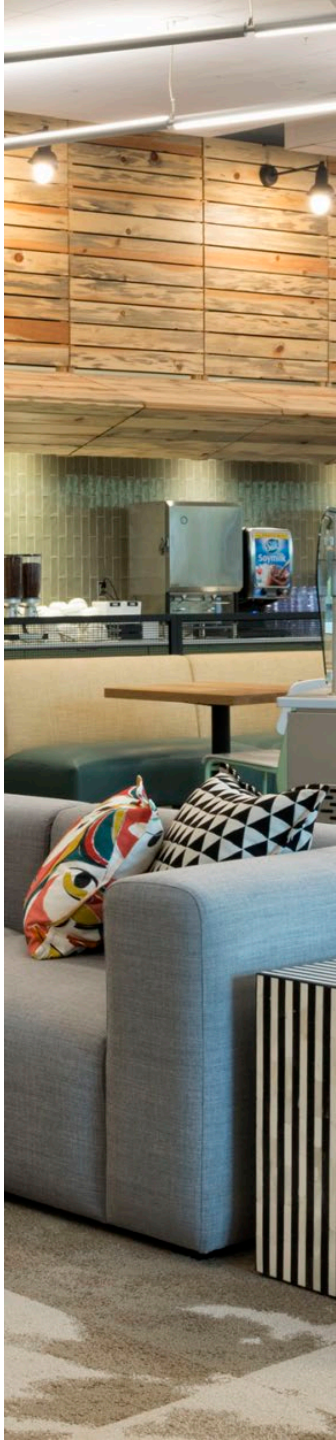


To download TimelyCare:

Scan this QR code

OR

Visit: [Emory University - TimelyCare](#)





Services at CAPS

- Brief Individual & Couples Counseling
- Group Therapy
- Psychoeducational Workshops
- Skills Groups (Coping with Difficult Thoughts & Feelings)
- Crisis Support
- Referrals to Community Providers
- Community Outreach and Interventions

Student Case Management



Student Case Management and Intervention Services (SCMIS)

LOCATION

Alumni Memorial
University Center (AMUC)
Suite 114

PHONE NUMBER

470-390-5628

WEBSITE

<https://success.emory.edu/>

SCMIS provides support – from everyday assistance to crisis intervention - to empower students in their holistic growth and development during their Emory experience.

- Elevated Academic Challenges
- Financial Hardship or Limited Financial Resources
- Crisis Involving Basic Needs
- Imminent Danger
- Medical Crisis



Student Case Management and Intervention Services (SCMIS)

SCMIS

Crisis support &
case management (academic,
medical, financial, & social
challenges)

Student of Concern Referral Form:
[TINYURL.COM/
EMORYSTUDENTOFCONCERN](https://tinyurl.com/emorystudentofconcern)

Student Intervention Services

Phone: [404-430-1120](tel:404-430-1120)

Crisis response

24 hours per day/365 day a year

Accessibility Services

Details on Registration and Accommodations can be found
in the Webinar from June 23



Transition to Accommodations

What you can do now to prepare

**Initiate registration
process as soon as
possible**

**Plan for continuum of
care**

**Support student
advocacy**

**Consult DAS with your
student**



TRANSITION OF CARE GUIDE

There's no reason to miss out
on necessary medical or
mental healthcare when you
transition to university life!

<https://studenthealth.emory.edu/new-students/transition-of-care.html>



Coming Up Next...

No FF Webinar on JULY 7

**July 14
Academic
Advising &
Registration**

**July 21
Housing,
Dining &
Residence Life**

The recording will be available on YouTube and our website:
college.emory.edu/orientation